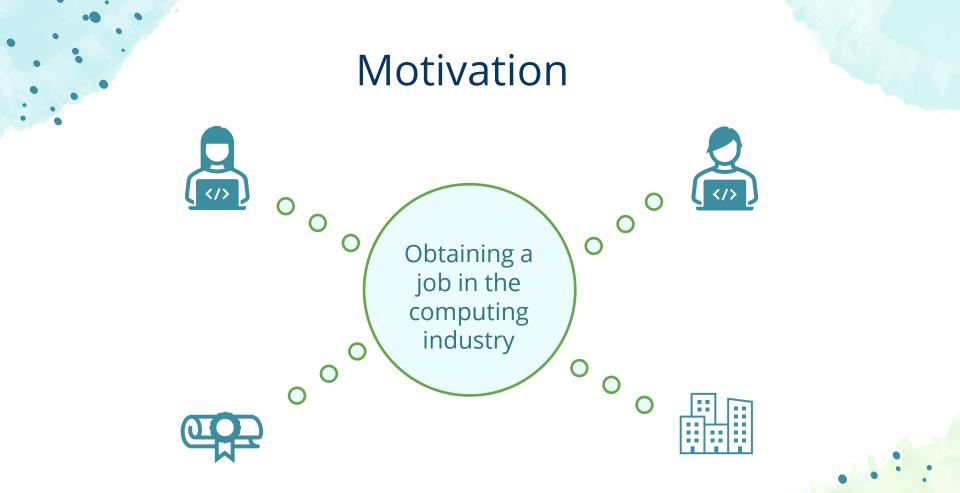
### Implementation and Evaluation of Technical Interview Preparation Activities in a Data Structures and Algorithms Course

Amanpreet Kapoor, Sajani Panchal & Christina Gardner-McCune Engaging Learning Lab Department of Computer & Information Science & Engineering University of Florida



# Process of Recruitment

#### Application phase

- Applicant submits resumes for different roles
- Resumes are screened to check qualifications on factors such as student's experience, GPA, and projects

#### Interview phase

 Technical and behavioral interviews are conducted to assess student's problemsolving and professional skills

#### Negotiation phase

 Applicant receives an offer made by the company in which they can discuss details for negotiation

# Process of Recruitment

#### Application phase

- Applicant submits resumes for different roles
- Resumes are screened to check qualifications on factors such as student's experience, GPA, and projects

#### Interview phase

 Technical and behavioral interviews are conducted to assess student's problemsolving and professional skills

#### Negotiation phase

 Applicant receives an offer made by the company in which they can discuss details for negotiation

Debilitating Factors that Were Taken Into Consideration



Limited time and access to resources outside of curriculum

Inadequate preparation causing anxiety and stress

Lack of exposure and experience in technical interview setting

### Prior Work

**Research on Technical Interviews** 

Employer-centric research

Student-centric research

Practitioner-centric research



- Structure and expectations in a technical interview
- Interviewers placed importance on interpersonal skills as much as problem-solving abilities (Ford et al., 2017)



- Technical interview participation and factors that influence success
- Findings of African American students' participation in technical interviews showed that anxiety decreased as they partook in more interviews (Hall and Gosha, 2018)

## Prior Work



Employer-centric research

Student-centric research

Practitioner-centric research

- Designing interventions for interview preparation
- Introduction of coding exercises that resemble technical interview questions in a CS2 course in the form of individual programming assignments (Urness, 2017)

## Background of Study

- Purpose: help students prepare for technical interviews
- Intervention introduced in a Data Structures and Algorithms course at the University of Florida in Fall 2020



Panel on Internship Application Process, Experiences, and Strategies (45 minutes) Week 5

Role Play on Technical Interviews by Teaching Assistants (50 minutes)

Week 6



Interview 1: Self-selected pairs Topic - Trees or Heaps

Week 8

Interview 2: Random pairs Topic – Sets and Maps or Graphs Week 13

 Increase students' confidence levels by the end of the semester for technical interview preparation



Panel on Internship Application Process, Experiences, and Strategies Week 5

4 undergraduate TAs with internship experience and DSA course instructor

Goal: Create awareness of the significance of internships among students and the steps taken for recruitment Discussed technical interview process, previous internship experiences, and strategies used by TAs for securing an internship

Role Play on Technical Interviews by Teaching Assistants Week 6

TAs did a practical demonstration of a technical interview

Goal: Allow students to reflect on the live practice run-through and provide constructive feedback Showcased problem-solving approach, importance of asking questions and communicating ideas with interviewer

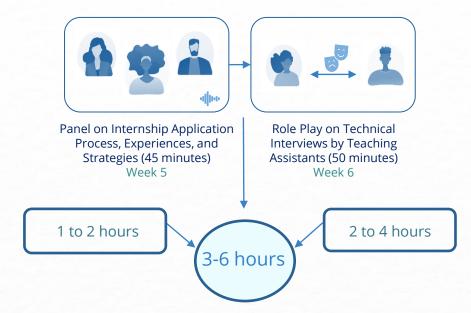
Students paired up with a peer of their choice to act as interviewers and interviewees to conduct a mock interview Interview 1: Self-selected pairs Topic - Trees or Heaps Week 8

Goal: Gain exposure to the roles of acting as an interviewer and interviewee in a comfortable setting by choosing their partner for their first mock interview Assignments were given corresponding to role assigned to student for responsibilities and duties to carry out during mock interview

Students were randomly paired together to play the roles of interviewer and interviewee Interview 2: Random pairs Topic – Sets and Maps or Graphs Week 13

Goal: More authentic experience and increase social interaction along with strengthening technical interview skills Similar to the first mock interview, the randomly paired students carried out their tasks corresponding to their roles for the interview

### Time Requirements



## Evaluation

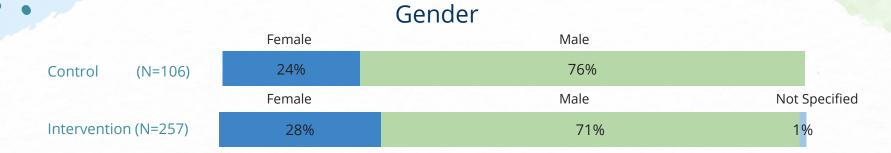
Design

- Retrospective pre-post survey
- Helps in understanding key takeaways from students' inputs on partaking in technical interview exercises and changes in confidence levels
- Provided to students at end of control and intervention semesters
  - Control group: Summer 2020
  - Intervention group: Fall 2020
  - The course structure for the two groups was similar with the exception of introduction of technical interview exercises and minor changes in grading structure
- Research question
  - How does participation in technical interview preparation activities influence students' confidence levels for programming in a technical interview?

#### Study participation

- Summer 2020 (Control): 115 out of 143 students consented (80.4%) and N = 106 after excluding missing data
- Fall 2020 (Intervention): 279 out of 345 students consented (80.9%) and N = 257 after excluding missing data

## Demographics



#### Academic Standing

	Year 1	Year 2	Year 3	Year 4 Year 5-6
Control (N=106)	8%	37%	41%	10% <mark>4%</mark>
	Year 1	Year 2	Year 3	Year 4 Year 5-6
Intervention (N=257)	0%	63%	26%	10% 2 <mark>%</mark>

## Evaluation

#### Survey questions

#### Analysis

- Coded using Inductive content analysis

Qualitative

- How confident were you with your ability to program in programming interviews before the starting of this course?

#### Quantitative

- How confident are you with your ability to program in programming interviews at the end of this course?

- 5-point ordinal scale questions

- Did you find the activity valuable?

- Not confident (0) - Extremely confident (4)

Mann-Whitney U Test evaluate differences in mean confidence pre- and post-data
Average normalized confidence gain,

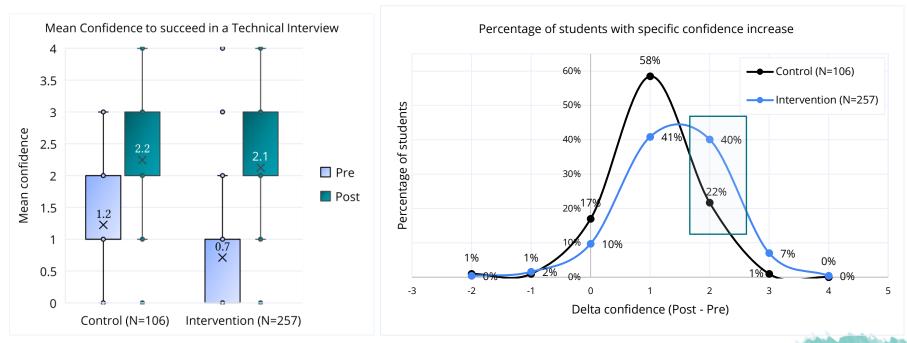
> <g> = <u><% Post> - <% Pre></u> 100% - <% Pre>

### **Student Experiences**

"...the [interview] exercises were important in getting familiarised with the programming interview process. This [was] especially true for people like [them] who had never done a live programming interview before".

"I liked them and they revealed things I need to work on before I do another technical interview".

### Results



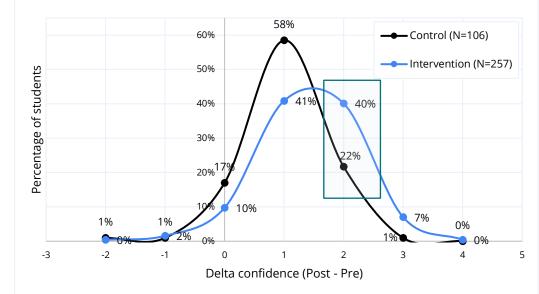
Average normalized confidence gain: Control = 0.36 | Intervention = 0.42

### Takeaways

### ↑ Confidence gain

+ Student reflections

suggest our activities can positively impacting students in preparing for technical interviews Percentage of students with specific confidence increase



### Lessons Learned

#### **1. Pairing facilitation**

- Problem
  - Lack of communication and scheduling issues with assigned partner
  - Reported by approximately 15-20% of students in the course
- Solution
  - Assigned a new partner who faced a similar issue
- Reflection
  - Should provide two deadlines for each interview activity
    - Communicate with partner and schedule times for interviews
    - Conduct the interviews and submit deliverables

#### 2. Alternate assignment

- 4% of students did not participate in activities due to social anxiety, lack of interest in CS jobs, or lack of time
- Given alternate coding problems to replace HTG exercises

### **Discussion and Conclusion**

- **Technical Interview Activities:** 
  - Receive exposure to technical interview setting Reduced interview anxiety
  - 1
  - Reflect on strengths and weaknesses for improvement
    Increased confidence levels
- Students liked the environment in which the activities were incorporated as measures were taken to scaffold social anxiety
- Recommend other instructors to implement technical interview preparation activities in their classes, especially in DSA courses with overlapping content

# Questions

#### **Contact Emails**



kapooramanpreet@ufl.edu



sajanipanchal@ufl.edu



gmccune@ufl.edu

Instructor Resources

